



INFORMATION BULLETIN

For Immediate Release
June 6, 2007 5 p.m.

Provincial Emergency Coordination Centre

PROVINCE EXTENDS TOLL-FREE FLOOD INFORMATION LINE HOURS

VICTORIA— The Province is extending the call hours for the toll-free flood information line to provide the public with up-to-date information on the flood situation throughout British Columbia.

The province-wide toll-free flood information number is 1-888-350-6070. The line, activated May 22, will operate from 8 a.m. until 8 p.m. daily effective June 7, 2007. Multi-lingual service is also available.

The call centre is based out of the Red Cross B.C. Disaster Response Centre in Burnaby. The state-of-the-art facility holds the TELUS Red Cross Call Centre capable of running 44 call lines and handling up to 10,000 calls a day. TELUS donated the cutting-edge call centre technology to the Red Cross.

Residents are advised to maintain contact with their local governments and are asked to call their local government authorities if flooding occurs. Listings can be found in the blue pages of the phone book. Provincial Emergency Centres are open and activated in Victoria, Surrey, Kamloops, Nelson, Prince George and Terrace.

Please visit the Provincial Emergency Program website for information at www.pep.bc.ca.

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