



APPLYING FOR FINANCIAL HELP AFTER A DISASTER General Information



When British Columbia has declared an event eligible for Disaster Financial Assistance (DFA), the DFA program can help individuals and small business owners replace or restore property damaged in the disaster. DFA is administered through the Provincial Emergency Program of the Ministry of Public Safety and Solicitor General.

WHAT KIND OF HELP CAN I GET?

The DFA program provides financial assistance to replace or restore items that are essential to your home, livelihood or community service.

It does **not** pay for:

- Loss or damage for which you could have obtained insurance
- Recreational or seasonal residences
- Luxury goods
- Land that has been lost through erosion
- Landscaping

HOW MUCH HELP IS AVAILABLE?

You can get detailed information in the DFA Guidelines, available at the Provincial Emergency Program on the website at www.pep.bc.ca, by e-mail at PEP.Funding@gov.bc.ca or by phoning toll free within BC at 1-888-257-4777.

In general:

- If your claim is accepted, DFA will fund 80 percent of the total eligible damage (over \$1,000) to a maximum of \$300,000.
- Your claim cannot exceed the cost of replacing or repairing essential items and property to their immediate pre-disaster condition.

AM I ELIGIBLE FOR DFA ASSISTANCE?

You are eligible for DFA assistance if items essential to your principal residence, business, farm, or charitable or volunteer organization have been damaged in an eligible disaster, and if you are a:

- Home owner or residential tenant (renter)
- Small business or farm owner
- Charitable or volunteer organization
- Local government

You can submit an application in more than one category, such as for your home and for your small business.

If you are a landlord, you must qualify as a small business according to DFA Regulation in order to receive assistance.

You can only apply for assistance under the farm and small business owner category if the farm or business is the primary source of income for all the owners collectively.

Large businesses and Crown Corporations are not eligible.

HOW DO I APPLY?

Once Disaster Financial Assistance has been approved for a disaster, follow these steps:

- 1. Review DFA Guidelines for eligibility.**
- 2. Complete a DFA application, available on the website at www.pep.bc.ca, by e-mail at PEP.Funding@gov.bc.ca or by phoning toll free within BC at 1-888-257-4777.**

Eligible applicants will be contacted by a DFA evaluator who will visit you to review the damage and complete an evaluation.

The evaluator will submit a report to PEP for final adjudication of your claim. If your claim is accepted, you will receive a settlement payment.

Printed copies of this and other brochures are available at all Provincial Emergency Program locations and from our website at www.pep.bc.ca.

***Provincial Emergency Program
Toll free within BC: 1-888-257-4777***